



Residential Wireless - Enrolment Form Muskoka / Parry Sound

PLEASE PRINT

VIANET TICKET # (OFFICE USE ONLY)

Vianet ID# if applicable

CORE TICKET #

DATE

Contact Information

All fields marked with an * are mandatory

* CONTACT FIRST & LASTNAME _____ COMPANY NAME _____

* (_____) _____ (_____) _____ (_____) _____
 DAYTIME PHONE NUMBER EVENING PHONE NUMBER CELL PHONE NUMBER

* (_____) _____ * _____
 FAX NUMBER EMAIL ADDRESS

Service Address

* ADDRESS LINE 1 _____ ADDRESS LINE 2 _____

* CITY _____ * POSTAL CODE _____ * (_____) _____
 ON SITE PHONE NUMBER

* SERVICE LOCATION LATITUDE (ACCURATE WITHIN 10 METRES OR LESS) _____ * SERVICE LOCATION LONGITUDE (ACCURATE WITHIN 10 METRES OR LESS) _____

The service location is not on an island The service location is on an island, I understand that there is an additional fee of \$100 for island installs and the technician will require transportation to the island site.

*ON SITE PRESENCES IS REQUIRED, check applicable option:

- I myself will be on site and as the property owner I am authorized to make any and all decisions as to equipment placement, cable runs, holes in walls, floors, roofs, ceilings and other such things.
- The contact below will be on site and is authorized to make any and all decisions as to equipment placement, cable runs, holes in walls, floors, roofs, ceilings and other such things

* ON SITE CONTACT NAME _____ * (_____) _____
 ON SITE CONTACT PHONE NUMBER

*DRIVING DIRECTIONS FROM NEAREST TOWN: _____

Billing Address

- Use Service Address Use Address Below

* BILLING EMAIL _____

* (_____) _____ (_____) _____
 BILLING CONTACT PHONE NUMBER FAX NUMBER

BILLING CONTACT NAME _____

* ADDRESS LINE 1 _____ ADDRESS LINE 2 _____

* CITY _____ * PROV./STATE _____ * POSTAL CODE _____ * COUNTRY _____

Service Details & Conditions of Service

If you have any questions please contact a customer service representative before completing the form.

- Please check the services you wish to sign up for. Prices are plus applicable taxes.
- \$39.99/mth Standard Residential Service 1 yr contract + \$10 hardware rental
- \$44.99/mth Seasonal Residential Service 2 yr contract + \$10 hardware rental
- \$10.00/mth Additional Hardware Coverage

I acknowledge that the standard installation is \$150.00 plus applicable taxes and it includes the installation and set-up of the radio and antenna, 75' of CAT5 cable terminated at your router, switch or computer and configuration of your router or computer. The external radio equipment will remain the property of Vianet and shall be returned to Vianet upon cancellation of service. Client will be billed up to \$1200 should the external radio equipment not be returned. I acknowledge that any additional equipment such as routers, access points, etc, are not serviced or maintained by Vianet, but are the customers responsibility and are covered by any applicable manufacturer's warranties and technical support. Demarcation point is the Wireless Internet Modem.

New Wireless enrolments have a 1 or 2 year contract. By signing below you authorize that once your installation has been completed and wireless service is confirmed at your location, a one year contract will begin for Standard Residential service or a two year contract will begin on the Seasonal Residential service. On the Standard Residential service you agree to pay in full the monthly price of your service for a minimum of 12 months as well as a one time installation fee of \$150.00 and \$10.00 hardware rental per month plus applicable taxes. On the Seasonal Residential service you agree to pay in full the monthly price of your service for a minimum of 6 months per calendar year for a minimum of 2 years as well as a one time installation fee of \$149.95 and \$10.00 hardware rental per month for 24 months plus applicable taxes. There is a penalty for canceling wireless service prior to contract closing date. If you choose to cancel before your contract closing date you will be responsible to pay 100% of the charges for the remaining months of the contract. Cancellation fee of \$75 applies to all cancellations unless someone else will be taking over the service at the same location. I understand that monthly payments must be made by automatic credit card billing or automatic bank withdrawal.

This order form constitutes an order of service by Vianet Internet Solutions. By signing the order form, you confirm the information you have provided to Vianet Internet Solutions is true to the best of your knowledge and that you are 18 years of age or older.

* CUSTOMER SIGNATURE _____ DRIVERS LICENSE NUMBER _____ DATE _____

RETURN BY FAX TO: 705-224-1987

Phone: 1.800.788-0363